Houston, Texas
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Dennis Avalos

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Versatile and proactive web developer with a knack for effective communication and adept time management. Diligent software architect eager to apply full-stack coding expertise in a dynamic role that fosters professional growth and innovation.

Work Experience

Desktop Technician II   **Pasadena ISD**   **Sep 2020–Present**
Technical Resources   Pasadena, TX

- Deployed and maintained technologies used by administrators, staff members, and students.
- Supported the student 1:1 device program, including repair, imaging, distribution, collection, and warranty procedures.
- Utilized the 1:1 student device management system for device assignment, check-in, swapping, lost device processing, fee assessment, and reporting.
- Installed, maintained, repaired, and upgraded new and existing technologies.
- Managed proper documentation and reporting of technology work orders and device inventory.

Geek Squad CIA Sr.   **Best-Buy**   **2015–2020**
Geek Squad Supervisor   Pearland, TX

- Responsible for training and coaching agents to repair and service devices in accordance with Geek Squad's high standards and Best Buy's Customer promise.
- Drove a positive customer experience by building relationships, exhibiting empathy, and providing solutions to customer needs.
- Communicated department goals and company information clearly, accurately, and in a timely manner.
- Assigned staff for client assistance, diagnosis, repair, service, and follow-up.
- Handled escalated client service issues.

Education and Certifications

- **B.Sc. Computer Science,** University of Houston, Texas.   **2013–2016, 2023-Present**

Technologies and Languages

- Languages: Javascript, Typescript, Python, HTML, CSS.
- Technologies: NextJS, React/React Native, Expo, NodeJs, MongoDB, AWS, Git.
- Other: Data structures and algorithms, Tailwind CSS, Redux.

Projects

- **PropertyShack** - Next.js Real Estate E-Commerce full stack website with a strong grasp of Server-Side rendering best practices and establishing a strong understanding of MongoDB backend. Fully responsive design to showcase growing trends in the development world.
- **Rental Admin Dashboard-** Modern admin dashboard SPA built on React, utilizing Supabase as backend for managing queries. This project was my first full-stack project with goals of streamlining the process and making it as user friendly as possible.
- **Portfolio Website -** Next.js website showcasing an assortment of personal projects with a wide range of languages and technologies utilized.